



# claudia williams

Three questions  
to ask every time  
you meet with  
a member of  
your team:

**1. Remember why you**

**wanted to work here in the  
first place. Are we living  
up to those expectations?**

**2. How do you feel when**

**you're on your way to work  
and you're thinking about  
walking in our front door?**

**3. Is there anything you**

**need from me that  
you aren't getting?**

These questions help you understand if you're meeting your obligations as a leader, while also gaining insight into each employee's level of commitment and engagement.